

January 9, 2012

Karen Poleyeff
Senior Property manage
Cushman and Wakefield of Florida, Inc.

Karen:

A while back I asked a member of your staff about our landscaping company. I've admired how neat and well-kept the common areas look. I am putting my house on the market and needed some major clean-up to get my yard "show ready". Ted, from Baker Landscaping and I did a walk-thru of my property. He listened to what I needed, gave me great ideas and most importantly, he advised me on what would be most cost effective.

When the team arrived, they were very efficient and did a wonderful job. I was most pleased with their customer service! They really went above and beyond to make sure that everything looked great. The guys were polite, they didn't waste any time and made sure that my family was not inconvenienced in any way while they worked.

Thanks to your staff for giving me their information. I've already passed Baker's information on to several of my friends. It's so nice to have a company that works so hard to make sure the customer is completely satisfied!

Thanks again!

J.B. Himmer